

# Raphael D. Jackson-Ortiz

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## EDUCATION —

**J.D., InterAmerican Univ. School of Law**  
2020, Cum Laude  
Law

**M.L.S., Univ. Of South Florida**  
2010  
Library Information Science

**B.A., Florida International Univ.**  
2003  
International Relations

## AREAS OF EXPERTISE —

Supervisory & Managerial Skills  
Proficient Legal Researcher  
Proficient Legal Research Instructor  
Proficient Researcher  
Enthusiastic and Strong Presenter  
Excellent written and oral skills  
Develops and Implements services  
Designs and instructs courses  
AI knowledge and skills  
Strong organization skills  
Strong analytical skills  
Independent and collaborative worker  
Facilitates collaborative relationships  
Mentor

## LANGUAGES

Spanish - Fluent Written / Spoken  
Indonesian - Written / Spoken  
Arabic – Intermediate

## EXPERIENCE

### **2024 - Current • George Washington University**

#### **Head of Legal Technology Services**

- Develop and execute a strategic vision
- Oversee the integration of library resources and academic technologies into curriculum and learning management systems
- Create and deliver programming on technology competencies and emerging legal technologies
- Provide guidance on building technology skills
- Coordinate and promote scholarly communication services and programs
- Lead efforts in web-based and digital marketing strategies
- Participates in professional development activities
- Coordinate the selection, implementation, and maintenance of electronic resources
- Oversee resource usage feedback, web analytics, and vendor statistic
- Act as liaison for online research services, including Bloomberg Law, Lexis, Westlaw
- Draft and implement procedures and practices to streamline operations
- Collaborate with colleagues to collect, analyze, and format electronic usage data
- Contribute to the creation of research guides, bibliographies, instructional recordings, and other finding aids

### **2021 - 2024 • University of Miami**

#### **Librarian Assistant Professor**

- Supervise Sunday Reference operations
- Performs complex research for faculty and administration
- Provides reference assistance to law students and faculty, University of Miami community, members of the bar, and public
- Provides legal instruction in LComm (Legal Communication & Research) program
- Instructs law school classes, clinics on legal research, workshops and instructional sessions
- Maintains a current awareness of issues and trends in legal research, instruction, and academic services
- Participates in professional development activities
- Collaborates with professors, librarians, and other professional counterparts in other institutions on projects, book chapters, research, and various types of publications
- Produces AALL LIT-SISS blog entries

**Courses Taught:** Florida Legal Research

**Workshops Taught:** AI and the Future of Legal Research • Dockets and the Courts • Legal Tech Skills

### **2018 - 2021 • InterAmerican University Law Library**

#### **Foreign, Comparative, and International Law Librarian**

- Supervised weekend staff and operations
- Maintained 100+ law school course syllabi, assignments, and related course descriptions
- Identified, Evaluated, located, and selected library materials as liaison to 40+ teaching faculty
- Oversaw and coordinated liaison services to full-time faculty, adjunct faculty, and law reviews
- Provided legal reference services via multiple mediums to institutional and BAR members
- Provided faculty instruction, including research guides, classroom materials & reference services

***2011 - 2018 • Kentucky State University***

**Reference Librarian**

- Supervised and Managed evening and weekend library operations • Supervised, Selected, Trained, Mentored and Evaluated 10+ Circulation staff and student workers • Supervised and Managed circulation and reference systems, functions, processes, problems, and overall operations • Analyzed and Developed reference department policies, procedures, goals, and long-range plans • Developed finding aids and other tools to increase access to library collection • Developed, Interpreted, and Implemented faculty course reserve and circulation procedures • Developed and Prepared monthly statistical circulation data reports • Created troubleshooting tutorials for library users and employees • Liaison for Agriculture, Aquaponics, Nursing, and Computer Science academic department committees

***Part Time Work, Internships, and Volunteer Experiences***

***Summer 2018 • ACLU Puerto Rico***

**Legal Intern**

- Worked closely with island-wide prison reform initiative • Worked to defend and preserve the individual rights and constitutionally guaranteed liberties and laws of the Commonwealth of Puerto Rico • Provided Legal Research Service for island-wide police reform program

***2011 - 2012 • Kentucky State Law Library***

**Volunteer Librarian**

- Assisted Law Librarian in location of primary and secondary sources • Learned knowledge and skills of legal research and workings of the State Library

***2007 – 2008 • Polytechnic Negeri Jakarta***

**Visiting Adjunct**

- Taught Freshman Composition (English) • Held weekly workshops and courses in conversational English for English Faculty

***2007 – 2008 • Universitas Islam Negeri***

**Copy Editor**

- Copy Editor for publications submitted by Head of International Relations Faculty
- Organized meetings with UIN branch of ASEAN

**CERTIFICATIONS**

**No Code AI and Machine Learning: Building Data Science Solutions - M.I.T.**

**AI Academy - LinkedIn**

**Advanced Legal Research - Thomson Reuters**

**Legal Research Certification - Bloomberg Law**

**Practice-Ready Certification - Lexis+**

**Prepare to Practice - WestLaw Precision**

**“Effective Legal Writing: Drafting for a Global Audience” - Seattle University School of Law**

**K-12 Certified Media Specialist - Florida Department of Education**

Jackson, R.D. (Forthcoming 2024) Book Chapter: **It takes village: Formulating liaisons between Public Librarians and African American Homeschooling families.** *Handbook of black librarianship* (3rd ed.). By Josey E.J. & DeLoach M.L. Rowland and Littlefield.

Jackson, R.D. (2020) **“I APPROVED IT...AND I’LL DO IT AGAIN”: ROBOTIC POLICING AND ITS POTENTIAL FOR INCREASING EXCESSIVE FORCE.”** *18 International Conference on the Ethical and Social impacts of ICT. Paradigm Shifts in ICT Ethics Proceedings of the ETHICOMP 2020.* Universidad de la Rioja

Jackson, R.D. (2017) Book Review: **African Diaspora in the Culture of Latin America, the Caribbean, and the United States.** By Persephone Braham. *Notes and Records: An International Journal of African and African Diaspora Studies* Vol 2. no. 1

Jackson, R.D. (Accepted 2015) Book Review: **The 1980 Presidential Election: Ronald Reagan and the Shaping of the American Conservative Movement.** By Jeffrey D. Howison

Jackson, R.D. (April 2014). Book Review: **Capitalism and Democracy: A Fragile Alliance.** By Theo van de Klundert.

Jackson, R.D. (December 2012). Book Review: **Christianity in Indonesia: Perspectives of power.** by Susanne Schroter. *CEU Political Science Journal.* Vol. 7, no.4

Jackson, R.D. (Accepted July 2012). Book Review: **Academic Repression: Reflections from the Academic Industrial Complex.** By Anthony J. Nocella, II, Steven Best, Peter McLaren. *Theory in Action – The Journal of TSI.* Vol. 5, no. 3

## PUBLICATIONS

Jackson-Ortiz (2023) **Lexis AI versus ChatGPT-4.** <http://blog.cssis.org/2023/08/09/lexis-ai-versus-chatgpt-4/>

Jackson-Ortiz (2023) **Techno Animism versus Replacement Theory: A comparison of cultural attitudes towards AI, Automation, and Robotics in Japan versus the U.S. (Part 2).** <http://blog.cssis.org/2023/07/13/techno-animism-versus-replacement-theory-a-comparison-of-cultural-attitudes-towards-ai-automation-and-robotics-in-japan-versus-the-u-s-part-2/>

Jackson-Ortiz (2023) **The TikTok exclusion act of 2022.** <http://blog.cssis.org/2023/01/19/the-tiktok-exclusion-act-of-2022/>

Jackson-Ortiz (2023) **Techno Animism versus Replacement Theory: A comparison of cultural attitudes towards AI, Automation, and Robotics in Japan versus the U.S. (Part 1).** <http://blog.cssis.org/2023/06/07/techno-animism-versus-replacement-theory-a-comparison-of-cultural-attitudes-towards-ai-automation-and-robotics-in-japan-versus-the-u-s-part-1/>

Jackson-Ortiz (2022) **The battle for the Internet Archive and the future of Controlled Digital Lending.** <http://blog.cssis.org/2022/11/15/the-battle-for-the-internet-archive-and-the-future-of-controlled-digital-lending/>

Jackson-Ortiz (2022) **Balancing productivity, privacy, and management in remote and hybrid law library work.** <http://blog.cssis.org/2022/07/21/balancing-productivity-privacy-and-management-in-remote-and-hybrid-law-library-work/>

Jackson-Ortiz (2022) **Achieving Technological Competence: On overcoming our nostalgic preference for unmerging technologies.** <http://blog.cssis.org/2022/06/14/achieving-technological-competence-on-overcoming-our-nostalgic-preference-for-unmerging-technologies/>

Jackson, R.D. (2017) **In the Cincinnati Hearing Office, Does Getting VA Disability Guarantee Success with Social Security Disability?** <https://www.lawrencelaws.com/in-the-cincinnati-hearing-office-does-getting-va-disability-guarantee-success-with-social-security-disability/>

Jackson, R.D. (2017) **Trampoline, attractive nuisance, and personal injury.** <https://www.lawrencelaws.com/can-someone-sue-me-if-they-get-hurt-on-my-trampoline/>

Jackson, R.D. (2009) Planning for your successor. *Library Worklife: HR E-News for Today's Leaders*, 6(6). <https://ala-apa.org/newsletter/2009/06/13/planning-for-your-successor-lessons-from-our-predecessors/>

Jackson, R (2009). Librarianship in South East Asia *Library Worklife: HR E-News for Today's Leaders*, 6(2). <https://ala-apa.org/newsletter/2009/02/14/librarianship-in-southeast-asia/>

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## PAPERS PRESENTED

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*Library Section. Confluence: Together in Advocacy 2017 Joint Spring Conference*

Jackson, R (2016). **Cigars and Literacy**. *KLA Academic Library Section. Looking and Reaching Out: Knowing and Growing Our Impact 2016 Joint Spring Conference*.

Jackson, R (2012). **Exploring International Educational Exchanges between Ghana and the United States**. 13th (SIRAS) Southern Interdisciplinary Roundtable on African Studies.

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## NONPROFIT

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**Jackson Academy** – [www.Jackson-Academy.org](http://www.Jackson-Academy.org)

- 501(c)(3) educational nonprofit since 2018
  - Partners with public organizations to provide Educational Technology for youth
  - Education consultancy
  - YouTube Channel: [Jackson Academy Channel](#)
  - Creates educational tutorials and entertaining videos
  - Encourages youth to seek out alternatives to technology consumerism
  - Supports collaborations and mentorships amongst youth
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